

CASE STUDY: DRY CLEANING TICKET


- ❖ The bar-coded ticket is part of an inventory control system.
- ❖ The dry cleaning chain has six retail outlets, but all cleaning is done at a central plant.
The red number in the upper right hand and lower left hand corner is a store identification.


252712

NAME _____3- 12820

ADDRESS _____

RACK _____


128205



BOX	HANG	STARCH	NO LHT MED HVY XHV
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Phone _____MTWTF

3- 12820*The Permanent Presses*

IMPORTANT: MISSING GARMENT CLAIMS MUST BE MADE BEFORE ORDER IS REMOVED FROM STORE.2900 SOUTH RIDGEWAY

OF ARTICLES _____276-2900

- ❖ Previously, too many articles of clothing were being sent to the wrong store from the plant. Lost clothing was costing the company considerable money.
- ❖ With the new system, the ticket is scanned at the store and placed in the bag with the articles of clothing.
- ❖ The ticket is returned with the customer's clothes, and is scanned again.
- ❖ This process immediately identifies where the clothes are. Lost clothing has been reduced thereby saving the company money.